

## MEMORANDUM OF UNDERSTANDING

<b>Dignity Health</b>	<b>Health and Human Services Agency</b>		
Partner	Department		
<b>COVID-19 Pandemic – Non-Congregate Shelter</b>	<b>HHSA</b>		
Description	Division		
<b>August 31, 2020 – Funding Exhaustion</b>			
Agreement Term	Program/Unit		
	<b>Revenue</b>	<b>10300960</b>	<b>5273</b>
Agreement Number	Amount	Org. Key	Object Code
	<b>\$282,000</b>		

As part of their core mission and values, Dignity Health hospitals share a commitment to improving the health of the communities they serve through direct programs and services, investments, and partnerships to address urgent health issues, including through its Homeless Health Initiative. Dignity Health identifies the following focus areas to address major gaps in the region’s safety-net including:

- Access to Behavioral Health Services
- Active Living and Healthy Eating
- Access to High Quality Health Care Services
- Disease Prevention, Management and Treatment
- Safe, Crime and Violence Free Communities
- Basic Needs (including homelessness)

The Calaveras County Health and Human Services Agency (HHSA) is dedicated to engaging and strengthening the community. HHSA provides services that support community members as they overcome barriers, nurture change and improve their lives. Services include, but are not limited to, benefit services, behavioral health care, protective services, public health services, housing and community program services, etc.

### 1. DESCRIPTION OF SERVICES

The State of California is acting quickly to protect public health and safety as we respond to novel coronavirus (COVID-19) and is mobilizing every level of government to respond to spread of the virus.

California has a demonstrated need for hotel and motel rooms around the State to immediately provide non-congregate shelter options for the sick and medically vulnerable. Individuals lacking stable housing are more likely to use hospital emergency rooms. In some places, individuals experiencing homelessness made up 20% to 30% of all adult hospital emergency room visits. Patients experiencing homelessness are admitted to inpatient units 5 times more often, and have average lengths of stay that are longer than people who have stable housing. Protecting individuals experiencing homelessness will relieve pressure on the hospital system by

separating high-risk individuals who are homeless from COVID-positive or persons under investigation (PUI), in order to protect public health and safety for the duration of this Public Health Emergency.

At the direction of the Calaveras County Board of Supervisors, the Calaveras County HHSA implemented Project Roomkey. Project Roomkey provides non-congregate shelter and wrap around services for homeless persons as part of the overall COVID-19 pandemic response. The intent of this project is to help mitigate the further spread of COVID-19 by providing quarantine/isolation capacity to homeless persons and protect the capacity of our local healthcare system by providing homeless persons who do not need hospitalization, the ability to care for themselves.

Priority is given to homeless persons referred by the HHSA Public Health Division who have:

1. tested positive with mild to moderate symptoms not requiring hospitalization but quarantine capacity; or
2. been identified as directly exposed to those who tested positive and need the capacity to isolate; or
3. been identified as high risk due to age or compromised health conditions.

Currently, all Project Roomkey clients are provided a room with 24/7 security. Wraparound services are also provided to those that are quarantined and include: meals; personal care items; laundry services; housekeeping supplies; medical monitoring and virtual medical assessment capacity; behavioral health support as needed; pet friendly rooms with pet care supplies as needed; and sanitization of room after quarantine. In addition, Calaveras County's Housing Case Managers work with all clients to create an individualized Housing Stability Plan and provide weekly support in addressing barriers to permanent housing.

Dignity Health seeks to provide support to Calaveras County to continue the administration of Project Roomkey as an effective strategy and solution that addresses several of the needs of sick and medically vulnerable community members in Calaveras County during the COVID-19 pandemic.

## **DONATION/COMMITMENTS**

Dignity Health will provide a lump sum donation of \$282,000 to Calaveras County for the purpose of continued administration of Project Roomkey from August 31, 2020 until the funding is exhausted or Project Roomkey is terminated. Funding will be utilized for the payment of the non-congregate shelter rooms and program supplies/services. Calaveras County HHSA will continue to provide wraparound services, including housing focused case management. Calaveras County commits to continued collaboration with Dignity Health's Mark Twain Medical Center (MTMC) as it pertains to Project Roomkey including, but not limited to, receiving referrals from MTMC for community members that meet criteria for Project Roomkey. Calaveras County will provide a written report(s) to Dignity Health on how the funding was utilized to meet the

goals of the aforementioned project.

### **REPRESENTATIVES**

Each party shall designate an officer, employee or other authorized representative to act on that party's behalf. This representative shall be available during working hours and as often as may be required to render decisions and to furnish information in a timely manner. Each party has the right to change its representative at any time; provided, however, that a party wishing to change its designated representative shall endeavor to notify the other party in writing not less than ten (10) calendar days before making any such change. At the time this MOU is executed, the parties' designated representatives shall be as follows:

County: Kristin Stranger (or designee)  
Calaveras County Health and Human Services Agency  
Director

Dignity Health: Ashley Brand  
System Director, Community and Homeless Health

All notices shall be deemed to have been given when made in writing and delivered or mailed to the respective representatives at their respective address as follows:

Dignity Health: Community Health  
Attention: Ashley Brand  
Address: 3400 Data Drive, Rancho Cordova, CA 95670

County: Calaveras Health and Human Services Agency  
Attention: Director  
509 East St. Charles Street  
San Andreas, CA 95249  
(209) 754-6452

### **ENTIRE MOU**

This MOU constitutes the entire MOU between the County and Dignity Health and supersedes all prior negotiations, representations, or Agreements, whether written or oral. In the event of a dispute between the parties as to the language of this Agreement or the construction or meaning of any term hereof, this MOU shall be deemed to have been drafted by the parties in equal parts so that no presumptions or inferences concerning its terms or interpretation may be construed against any party to this MOU.

[Remainder of page intentionally left blank. Signature page to follow.]

**IN WITNESS THEREOF** the parties hereto execute this Agreement this \_\_\_\_\_ day of \_\_\_\_\_, 2020.

County of Calaveras

By \_\_\_\_\_  
Chair  
Board of Supervisors

Approved as to Legal Form:

By \_\_\_\_\_  
County Counsel

Dignity Health

By  \_\_\_\_\_  
Pablo Bravo  
VP, Community Health

Attest:

By \_\_\_\_\_  
Clerk to the Board of Supervisors  
County of Calaveras